

Trouble Logging In?

Problem:	Suggestion:
It doesn't recognize my username.	<p><u>Username</u>s are the email address on your State Bar profile. If the address is not current or none exists, you will receive an error. Contact the State Bar – membership@montanabar.org – to verify.</p>
I didn't receive the password reset email.	<ul style="list-style-type: none">*Check your spam/junk folder*Verify the email you're using matches the address on your profile*Check with your IT staff to ensure that emails from membership@montanabar.org are added to your email whitelist*Refresh your inbox
My username is correct, and I've updated the password but I'm still having trouble.	<ul style="list-style-type: none">*Open the site in a private or incognito browser*Clear your browser history, cache, and cookies – An overloaded browser can cause problems with loading or formatting issues on a website*Make sure you are using the latest version of your browser*Try a different browser*Turn off ad blockers and disable browser extensions*Reset your browser zoom settings – If you're zoomed in or out it could affect the way the site displays. Use CTRL + 0 (PC) or ? + 0 (Mac)*Make sure your number lock key is on*Check your firewall settings (be sure montanabar.org is listed as a trusted site)

If you still have trouble after exhausting the previous solutions, contact the State Bar for further assistance – membership@montanabar.org.

